



Rio Sinnott

DevOps/TechOps/Cloud Engineer

📍 San Francisco, CA
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🌐 <https://rio.pink>

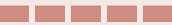
Profiles

riosinnott
LinkedIn

rio-codes
Github

Skills

Linux Administration



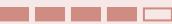
Powershell



Python



Git



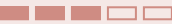
Google Cloud Platform/Google Workspace



Okta Administration



Azure AD



AWS



Education

Scripps College
Neuroscience
9/2004-6/2008
BA

UC Berkeley
Neuroscience
9/2008-6/2009
Doctoral Coursework

Languages

English
Native Speaker

Spanish
Intermediate

Hebrew
Basic

Passionate, enthusiastic technology professional with over a decade of experience in the IT industry. Driven by curiosity and the desire for new knowledge, able to pick up skills and adapt quickly to new environments. Adept at problem-solving and troubleshooting, combining critical thinking skills with a detail-oriented approach to make sure things are done the right way. Excellent at communication and soft skills, with the genuine desire to build connections and relationships with others and improve collaboration across teams and organizations.

Experience

Carbon 3/2023-12/2023
Senior Tech Ops Engineer
Redwood City, CA
 <https://www.carbon3d.com>

Developed Powershell automation of onboarding, offboarding, and asset management tasks. Administered Okta SSO, Google Workspace, Azure/on-prem Active Directory, Jamf, and other line-of-business applications. Deployed an AI Google Chat bot using Google Apps Scripts and GCP.

Intermedia 8/2020-2/2023
Production Systems Administrator
Remote
 <https://www.intermedia.com>

Acted as an escalation point for support in a complex production environment with a large customer base. Helped respond to, mitigate, and document critical incidents in a range of systems. Was the primary developer and deployment technician for many custom automation tasks in Powershell, making extensive use of CI/CD and version control to accomplish this. Monitored a global ecosystem of servers and infrastructure, and developed the expertise to respond quickly and competently to the majority of the issues that arose.

Stimulus Technologies 11/2014-8/2020
Jr. System Administrator
Henderson, NV
 <https://www.stimulustech.com/>

Implemented and deployed network and server equipment for business networks, including workstation-to-domain level setups, configuring firewalls, wireless networks, and printers through GPO, setting up and configuring Active Directory, servers (virtualization, domain migration, DHCP, DNS, Group Policy), addressing network and server outages promptly by analyzing root causes and implementing preventive solutions, and maintaining comprehensive network documentation.

Dignity Health for Insight Global 5/2015-11/2015
Field Support Specialist
Las Vegas, NV
 <https://www.dignityhealth.org>

Responded to, triaged and solved technical issues in every department across the hospital environment.

Caesars Entertainment 9/2014-1/2015
Support Specialist II
Las Vegas, NV

Acted as team lead and an escalation point for junior support specialists across the organization.

Caesars Entertainment 5/2013-9/2014
Support Specialist I
Las Vegas, NV
 <https://www.caesars.com>

Provided desktop support in both a casino and corporate environment, addressing issues ranging from POS support to AS-400 administration. Was the main technician implementing many major business-critical projects.